

WHAT DO YOU HAVE TO DO IN ORDER TO GET A PRICE REDUCTION AT THE ADVENTURE-ZOO OF HANOVER?

If you present the **Region-S-Karte** at the service point of the Adventure-Zoo of Hanover, you will pay a significantly reduced entrance fee. For further information about entrance fees please go to www.zoo-hannover.de/region-s-karte.

PLEASE NOTE ...

...that the **Tageskarte S**, **Tageskarte S Kind** and **Monatskarte S** is only valid in connection with the **Region-S-Karte**, and a valid official identity card and that these have to be shown when requested during the trip.

... that each beneficiary gets an own **Region-S-Karte**.

... that the **Region-S-Karte** is valid from **1 January 2024 to 31 December 2024**. However, it loses its validity as soon as you lose eligibility for benefits. In this case you are not authorised to use it anymore.

INFORMATION AND ADVICE

You will get information and advice about the Region-S-Karte via telephone number: 05 11/616 21000 (Mon, Thu and Fri 9 am to noon; Wed 9 am to noon and 1 pm to 3 pm) or via internet at www.region-s-karte.de.

Or you send an e-mail to:
region-s-karte@region-hannover.de.

Information and details about the tariffs can be found at the GVH customer centre, at 0511 - 590-9000



Region Hannover

president of hanover region

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INFORMATION ON THE REGION-S-KARTE

Travelling with busses and trains in the transport network of the Großraum-Verkehr Hannover (GVH) at discounted rates



Region Hannover

WHAT IS THE REGION-S-KARTE?

People in the Hanover region who receive certain social benefits can use tickets offered by Großraum Verkehr Hannover (GVH) at reduced rates in the social tariff. You can choose between the **Tageskarte (day ticket) S**, the **Monatskarte (monthly ticket) S** and the **Deutschlandticket Hannover sozial**.

There is also an option to visit the Adventure-Zoo of Hanover at a reduced price. For this the **Region-S-Karte** is the precondition. It will usually be sent to all eligible persons.

WHO GETS THE REGION-S-KARTE?

The **Region-S-Karte** will be given to persons who live in the Region of Hanover and

- currently get welfare payments according to SGB XII law (by the Social Assistance Office, „Sozialamt“);
- receive on-going benefits as per SGB (Social Security Code) II (by Jobcenter);
- currently get welfare payments according to Asylbewerberleistungsgesetz (asylum seekers' welfare law, AsylbLG) (by the Social Assistance Office, „Sozialamt“);
- currently get an additional maintenance grant and aid to care according to the Bundesversorgungsgesetz (BVG);
- as children, adolescents or young adults, living in a community of need and do not receive benefits from the job centre due to their own income (recipients of the immediate supplement as per § 72 section 1 page 2 no. 2 of SGB II);
- live in a community of need, but on account of their own income (e.g. pension), do not receive any benefits from the job centre or social services department.

HOW DO YOU USE THE TAGESKARTE S AND THE TAGESKARTE S KIND?

Before starting the journey, you have to buy a **Tageskarte S** for the number of zones that you want to travel in. You can then use GVH's local transport services all day long until 05:00 the next day. For children from 6 up to (including) 14 years of age there is the **Tageskarte S Kind**. It is valid in all tariff zones. (ABC ZONES)

HOW DO YOU USE THE MONATSKARTE S (MONTHLY PASS)?

Before starting the journey, you have to buy a **Monatskarte S** for the number of zones that you want to travel in. Please fill in immediately your first name and surname on the **Monatskarte S** as it is not transferable to other persons. You can then use GVH's local transport services for one month. Please choose the first day of validity at purchase.

On working days after 7 pm and all day long at the weekend and on official holidays the **Monatskarte S** allows you to take along one adult and up to three adolescents or children under 18 years of age. For this it is required that as well the persons taken along own a **Region-S-Karte** and carry it along also.

You can extend the **Monatskarte S** to the whole transport network by buying a **Tageskarte S** (one zone).

HOW CAN YOU USE THE DEUTSCHLANDTICKET HANNOVER SOZIAL?

The **Deutschlandticket Hannover sozial** is a digital monthly ticket that you can subscribe to. This ticket is equivalent to a discounted Deutschlandticket, and entitles the holder to use local transport throughout Germany. The **Deutschlandticket Hannover sozial** must be ordered via www.gvh.de. This website also lets you view the order deadlines and cancellation periods. The **Deutschlandticket Hannover sozial** is made available in the GVH App for iOS and Android on your smartphone after successful order completion. Further information can be found at www.gvh.de/deutschlandticket.

WHERE IS THE REGION-S-KARTE AVAILABLE?

If you didn't get the **Region-S-Karte** automatically or you need a replacement for a lost card, please contact the Social Assistance Offices (Sozialämter) of the cities and municipalities or to the Jobcenter of the Region of Hanover. You will find the contact details of the office responsible for you in your benefit notification.

HOW MUCH DO THE TICKETS COST IN THE SOCIAL TARIFF?

As of 1 January 2024 the following prices apply:

	A, B oder C	AB oder BC	ABC
Tageskarte S Kind			1,30 €
Tageskarte S	3,30 €	4,30 €	5,20 €

	A	B oder C	AB	BC	ABC
Monatskarte S	44,20 €	30,50 €	59,20 €	43,90 €	72,80 €

Deutschlandticket Hannover Sozial	
monthly subscription	30,40 €

The subscription for the Deutschlandticket Hannover sozial can only be ordered at www.gvh.de.

WHERE DO YOU GET THE TAGESKARTE S, TAGESKARTE S KIND AND MONATSKARTE S?

You can obtain the **Tageskarte**, **Tageskarte S (Kind)** and **Monatskarte S**

- at all sales and service points of the GVH,
- at all ÜSTRA and railway company ticket vending machines,
- in the GVH app (Android and iOS)
- from the regiobus drivers
- Only the Monatskarte S and the Tageskarte S (Kind) are available from ÜSTRA bus drivers